

Crab Alley's Delivery Schedule & Shipping Policies

- To ensure freshness, all orders are shipped through UPS using next day ground or two day ground, depending upon where package is to be delivered.
- All orders must be received no later than 10:00am in order to be shipped out that day for UPS delivery service. Currently we do not offer shipping on Saturday s, Sundays or Mondays.
- All orders placed after 10:00am or on Fridays will be shipped on the next business day.
- If no one is available at time of delivery package will be left without a signature.
- Each order is inspected and hand packed in insulated boxes and ice packs.
- Deliveries delayed by carriers due to weather must be accepted by purchases on next available delivery date as long as it is within 48 hours of original delivery date.
- Once an order is placed you will receive a confirmation e-mail.
- We do not accept returns on any seafood or perishable products. If you are not completely satisfied with your order, you must notify us within 24 hours of receiving your package.
- Due to unpredictable weather and supply conditions, it is possible an item will become unavailable after an order is placed. Should this happen Crab Alley would immediately contact you to discuss a solution.
- If you need additional information about our delivery methods or products please feel free to contact us @ (443)783-8832 or via e-mail craballeyshipping@yahoo.com